Department of Social and Health Services Olympia, Washington

ELIGIBILITY A-Z MANUAL REVISION

Revision # 552

Category / Section | Benefit Issuance H. – Replacing Benefits.

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REMOVE

Benefit Issuance H. – Replacing

Benefits.

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Benefits.

Entire Section Entire Section

Summary

WORKER RESPONSIBILITIES

 Updated information on replacing EBT benefits according to EBT staff guidance.

INSERT

- Updated information on replacing food purchased with Basic Food benefits when it was lost in a household disaster or misfortune:
 - Clarified that staff may use utility companies and local media to verify a household disaster / misfortune.
 - Clarified that we can replace benefits lost in a disaster / misfortune up to the household's monthly allotment, not the maximum allotment for their household size.